8 Criteria for Advance Care Planning System Vendor Control Requirements and Data Security and Privacy Capabilities

MyDirectives Solutions™

QUESTIONS TO ASK	WHY IT MATERS
If _____ works correctly	Then they _____

Configuration Management
Is your ACP system designed to always meet performance expectations?

Prevent unexpected service issues, system inconsistencies, and compliance problems that may result in regulatory fines and penalties.

Vulnerability Management
Are protections in place to ensure patient, resident, and member protected health information (PHI) / information (PII) data and ACP information is safe from cyberattacks and data breaches?

Identify and assess potential security weaknesses so the vendor can block attacks and minimize damage should one occur.

Data Security
How do you apply physical and technology protections to guard against insider threats, human error, and cyber criminals?

Protect digital information from unauthorized access, corruption, or theft.

Backup and Restoration
Are periodic backups made of the PHI/PII and ACP data and your applications to a separate, secondary device for reliable restoration?

Minimize business impact of loss or damage due to power outage, cyberattack, human error, disaster, or some other unplanned event.

Physical Controls
Do you have well-defined, physical security measures in place and verifiable to protect PHI/PII and ACP data?

Deter unauthorized access to sensitive material via a combination of cameras, keypads, alarms, guards, picture IDs, locked doors, and biometrics.

Policies and Procedures
What rules, policies, and procedures do you have in place to establish minimum information technology security and data protection requirements for your company and ACP systems?

Ensure employees understand the role they play in data security and privacy, what is expected of them, and steps they can take to protect sensitive information.

Human Resorces Security
Are the right people engaged in the correct work, with the proper access and security clearance for their ACP system roles and responsibilities?

Make sure everyone in the organization is appropriately qualified, screened, and trained to conduct their work with sensitive PHI/PII data.

Access Controls
Does your company have good controls in place to grant the appropriate level of access to confidential PHI/PII and ACP information based on device, location, and role context?

Reduce risk of data exfiltration by employees, bad actors, or unauthorized users and impedes web-based threats.

To learn more about how ADVault answers "Yes!" to these questions as a HITRUST Risk-based 2-Year Certified ACP Vendor, contact us at solutions@advaultinc.com